

How Client Accounts can help you manage your book of business

Client Accounts

- View your total assets, client account balances and recent activity
- Review your personalized Message Center for reminders and updates
- Process transactions and complete account maintenance for your clients

Accessing Client Accounts

- Go to Log In and then click Log in to Client Accounts
- 2 Enter your Vision ID and password to log in
- If you don't have a Vision ID, click Sign up for a Vision ID/password and you'll receive your credentials from Vision in 1 to 3 days

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Vestments V Insights V Tools & F Have you ordered you 2024 RMD report yet? Order your personalized report today and find out which client need to take required minimur distributions (RMDs) in 2024.	t To access yo and passwor	Accounts Login ancial Professionals) ur American Funds client list and acco d. Juld log in through our investor needs 2		3
			Sign up for a Vision ID/password Access new account applications	

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Financial professionals should always contact their back office to determine if there are any restrictions on the use of Capital Group products, tools, services, websites and literature.

Using Client Accounts

4 Assets & Client List View your total assets and list

of American Funds clients

5 Client Search

Look up your clients' accounts by name, account number or BIN

Personalized Message Center View reminders and client account updates

If you'd like to also receive these reminders and updates via email, sign up at <u>capitalgroup.com/notifications</u>.

		Client Search Gregory Carson	Q
otal Assets at America	1		
\$12,278,872.8	8	[
op Clients		Message Center () Dismiss	ed Messages (0)*
Client	Total Assets (1)	Advisor Reminders (1)	
MILLER FAMILY TRUST	\$2,104,055.67	Order your RMD report now to ensure your clients meet the December 3' deadline	Dismiss
WONDELL, FRAN	\$1,522,865.62	Don't risk a 50% tax penalty for your clients. Order your RMD report today to	
KENT, SHELBY	\$1,428,782.19	review which of your clients need to take a distribution this RMD season.	
GONZALO, DAVID	\$979,659.29	Yesterday	
MCMERGE ELEVEN	\$595,064.21	04/27/2020	
BEN MEZD, IFAN	\$546,045.29	Client Account Updates (2)	
RESTORE THE ETERNALS TRUST FUND	\$455,542.57	ALERT SHELBY KENT's systematic withdrawal plan for American Funds U.S.	Dismiss
REX, BRACUS	\$432,298.14	Government Money Market Fund - A may soon deplete the account balance.	
GREGORY, CARSON	\$411,120.60	Account: 123456789 03/06/2020	
ETERNAL, FANE T	\$226,458.98		
\rightarrow Vi	ew Full Client List	BRACUS REX's assets were received from HOMETOWN BROKERAGE. (Note: Account may not yet reflect the transfer of assets.)	Dismiss
		Account: 987654321	

Transacting in Client Accounts

7 Transactions

Process client transactions online:

- Buy shares
- Sell shares
- Exchange shares
- Rebalance the account

To learn more about Client Accounts, watch video tutorials and more, visit <u>capitalgroup.com/overview</u> or scan the QR code with your phone's camera.



Portfolio	Portfo	olio Value Histo	ory Stat	ements & Tax Forr	ns		
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VIEW TRANS	SACTIONS Sell ares Funds U.S.	Exchange Government M		e Automati Fund Transactions		a: More	26,432.5 s of 04/30/20
VIEW TRANS Buy Class A Sha American F Market Fun	Sell Sell Gres Funds U.S. d (AFAXX ading transa	Exchange Government M () action(s)			NAV	A: More Shares	26,432.5 s of 04/30/20 Options - Curren Valu

To learn more about the tools on our website, watch videos and download other guides, visit **capitalgroup.com/advisortools** or scan the QR code with your phone's camera.



View account information



- Beneficiary information (retail and Capital Bank and Trust Company (CB&T) IRA accounts only)
- Client address
- Cost basis method/tax lot information for covered shares (retail accounts only)
- Current and historical balances
- Pending and past transactions
- Personal rate of return
- Quarterly statements
- Rights of accumulation
- Statement of intention
- Successor owner information (529 accounts only)
- Tax forms

Manage automatic options



Add, modify or remove:

- Automatic exchange plans
- Automatic investment plans
- Automatic rebalance plans
- Automatic withdrawal plans (retail accounts only)

Complete financial transactions

Withdrawals via check or ACH:

- 529s (can also send assets directly to the college)
- IRAs
- Retail accounts

Exchanges

- From a retail account to a CB&T IRA to make an IRA contribution
- Within the same account

Investments

Rebalances

Conduct account maintenance

- Add or update bank information for investments
- Change cost basis method for covered shares (retail accounts only)
- Modify dividend/capital gain options (retail accounts only)
- Reorder money market checks
- Update client address

You can also access your American Funds accounts on DST Vision[®]. The two websites offer different options to help you manage accounts. For information on which tasks and transactions you can complete in Client Accounts versus DST Vision, go to <u>capitalgroup.com/accounts</u>.

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